

# Electronic Records Delivery and Processing Agreement



PO Box 18605  
Tampa, FL 33679  
(813)879-3333  
(800)528-3330

I understand that I have the right to withdraw consent to receive records electronically and may receive records in paper format. I understand that Floridacentral Credit Union may choose to send me records in paper format regardless of this Agreement. If I withdraw consent or request a paper copy of an electronic record, I understand that Floridacentral Credit Union may elect to charge me fees, which would be located on Floridacentral Credit Union's Fee Schedule. I understand that my consent may be withdrawn through electronic means by sending an Electronic mail message ("E-mail") with my name and mailing address to [info@Floridacentralcu.com](mailto:info@Floridacentralcu.com), within online banking, visiting a branch, by calling Floridacentral Credit Union toll-free at (800) 528-3330 or (813) 879-3333, at the Contact Center, or by writing to Floridacentral Credit Union, Attn: Contact Center, PO Box 18605, Tampa, FL 33679, with my name and mailing address. I may also use these means to obtain a paper copy of an electronic record. I understand that it shall be my responsibility to continuously update Floridacentral Credit Union with my contact information, but particularly if I switch from electronic to paper statements.

I understand that by consenting to receiving electronic records, I am consenting to do so relating to all records sent by Floridacentral Credit Union now or in the future, unless I cancel this authorization. This consent is broad and applies to all categories or transactions I conduct with Floridacentral Credit Union.

## **System Requirements to Access Information**

The following is the minimum hardware and software requirements necessary to receive electronic information, and I affirmatively state that I have the ability to meet these requirements in order to view electronic records.

Windows and Mac Minimum Requirements:

- Most recent major release version and 1 major release version back
- Current stable version of Internet browser from major providers (Google, Microsoft, Apple).

Mobile Minimum Requirements:

- Apple or Android device with iOS or Android version capable of supporting the newest version of our app.

I understand that from time to time there might be additional hardware and software requirements necessary to receive electronic records from Floridacentral Central Union and that I will be responsible for informing Floridacentral Credit Union if I am not able to access my records electronically.

## **Online Delivery Notification**

Floridacentral Credit Union may notify you when your records are available for retrieval electronically. Floridacentral Credit Union uses the email address you have provided us to send your Electronic Delivery notifications. You are responsible for notifying Floridacentral Credit Union of any changes to your email address online or by calling the Credit Union at (800) 528-3330 or (813) 879-3333. If Floridacentral Credit Union learns that you are no longer receiving our email notifications (for example, an email to you is returned as un-deliverable), Floridacentral Credit Union may discontinue sending any information electronically and opt you out of future Electronic Records Delivery. Floridacentral Credit Union will make a reasonable attempt to redeliver your notification electronically.

Floridacentral Credit Union is not obligated to verify that you are receiving your Electronic Record Delivery notifications or accessing your Electronic Records.